

April 1, 2008

What new features should we be looking for in the HDP5000 in Q2, 2008?

- Holographic HDP Film (Available April 1)
- Continuous Resin (Available April 1)
- Physical Locks (Available May 1)
- 200 card input cartridge (Available May 1)

Holographic HDP Film

What is holographic HDP Film?

Holographic HDP film contains the holographic security feature within the HDP film rather than as a laminate. It offers customers the ability to get additional security for their IDs without purchasing a laminator.

Is there a standard hologram available for ordering?

Yes, our High Secure Orbit design is available as a holographic HDP Film. The MSRP is \$380 per roll (500 images per roll).

Is my HDP600 HDP film compatible with my HDP5000?

No, the HDP5000 requires a new configuration of HDP film. In addition to having an RFID tag and cartridge for improved usability, the HDP5000 holographic film has 500 images per roll, instead of 300 on the HDP600.

What is the minimum order quantity for a custom image?

The HID Secure Issuance group for Fargo printers has worked to reduce the minimum order quantity to 90,000 images (180 rolls). The lead time for this product is about 14 weeks.

Do I need to make any driver or firmware updates?

Version 2.0.2.6 or later is required.

Continuous Resin (K) Ribbon

What is the use case for the resin?

In an HDP5000 installation that is printing cards with only black text or graphics, using the HDP resin ribbon will cost 70% less than using a YMCK ribbon.

What is the price of the continuous K resin?

\$150 MSRP. There are 3000 images per roll.

Why is it more expensive than the standard DTC resin?

The HDP resin is a premium resin, and is manufactured specifically for use in a reverse transfer printer.

Do I need to make any firmware updates?

Version 2.0.2.6 or later is required.

Physical Locks

What are physical locks for the HDP5000?

HDP5000 locks enable the end user to secure their materials including ribbons, HDP Film, cards and overlaminates. The locks do not secure the output or reject hopper.

How do I sell physical locks?

These locks were designed with the banking industry in mind but are perfect for any scenario where there may be more than one individual in charge of the printer.

How do I order physical locks?

Locks will be available May 1, 2008. Part numbers and pricing will be available on the fargopartner.com Price List Tool then. The MSRP for each set of locks (printer or laminator) is \$100.

200-Card Input Cartridge

What is the HDP5000 200-card input cartridge?

This is a high capacity input cartridge. The cartridge comes standard with a lock for card access. Fargo offers an optional, additional lock for securing the card hopper to the printer.

How do I sell a 200-card input cartridge?

This is a great feature for any end-user who will need to produce a large amount of cards in small period of time.

How do I order a 200-card input cartridge?

The part number for the high capacity hopper is 89207 and the MSRP is \$250.

Do I need to make any firmware updates?

Version 2.0.2.6 or later is required.